

**Rotary Machines**  
**GravoCare Fixed Rate Service**



Routine maintenance and a regular service will increase the life span of your engraving machine.

- keep the machine clean
- use a swarf extractor to minimise micro dust getting into the bearings and electronic components
- have the machine serviced once a year

**GravoCare Service: Rotary Machines**

**GravoCare Service details:**

1. Inspect belts
  2. Inspect spindle for wear
  3. Inspect leadscrews for wear
  4. Inspect leadscrew nuts for correct tension
  5. Check condition of bearings and bearing supports
  6. Check machine centre of origin and recalibrate if required
  7. Check condition of external and internal wiring
  8. Upgrade machine boot / firmware if required
  9. Lubricate and clean machine
- (in the case of an exceptionally dirty machine there will be an option to pay for extra cleaning)
10. Carry out quality engraving check

**Benefits of GravoCare Service**

To ensure that machine remains fully operational - preventive maintenance minimises risks of breakdown  
To help maintain the value of machine thanks to regular maintenance (service report will be provided)  
Service rate is fixed in advance - no surprises

Any additional work will be quoted separately. No parts will be replaced without customer's prior agreement  
If additional parts need to be fitted and the labour for completing this work is minimal no additional labour will be charged  
If the work required is more complex a separate labour charge will be quoted by the engineer

<b>Machine model</b>	<b>Return to base</b>	<b>On site Zone 1</b>	<b>On site Zone 2</b>	<b>On site Zone 3</b>	<b>On site Zone 4</b>
IM3, Model B, B4, B6, VA saws	£70	£200	£255	£335	£385
IM4, M20, IS200, Unica, M40, IS400, CG30, TXL, VXM	£125	£255	£310	£390	£440
IS200TX, M40G, Unica TX, xxxAPF, IS400G, IS400 Volume	£160	£290	£345	£425	£475
VX range, IS600, IS700, IS800	£185	£315	£370	£450	£500
IS000, IS000 Pro, IS000XP	£210	£340	£395	£475	£525

*Machine must be easily accessible from all sides as well as underneath. Additional labour charges may otherwise occur*

*Other models may be quoted upon request*

**Zone definition**

- Zone 1: Mainland UK (exclusions below)
  - Zone 2: Central London, Wales, N. Yorkshire, Cumbria, Co. Durham, Tyne & Tees, Northumberland, Scotland Zone 2
  - Zone 3: Devon, I. of W., Scotland Zone 3
  - Zone 4: Cornwall, Northern Ireland, Scotland Zone 4
- Other charges such as congestion charge, ferries, etc will be charged at cost.*  
*Isle of Man, Scottish Islands and other islands - prices on request.*

**Return to base**

Machine to be sent to our Leamington Spa workshop. We can organise chargeable collection if required  
Return carriage will be charged at a cost dependent upon machine

**Contact details**

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