

Looking for complete peace of mind? Then look no further than our GravoCare Premier Extended Warranty

### GravoCare Premier - Extended Warranty

- warranty on parts and labour (see list below for exclusions)
- one GravoCare Service per year (on request).
- priority access to technical support
- priority response on breakdown
- on-site repair whenever possible, otherwise return to base (no carriage charge)
- free loan machine for the duration of repair (subject to availability) excluding carriage costs
- priority access to telephone support

see GravoCare Service for Zone definition	GravoCare Premier Cover Annual Fee				Cost per week			
Current model	Zone 1	Zone 2	Zone 3	Zone 4	Zone 1	Zone 2	Zone 3	Zone 4
IM3, Model B, B4, B6, VA saws, CG30	£275 RTB	£275 RTB	£275 RTB	£275 RTB	£5	£5	£5	£5
IM4, M20, IS200, Unica, TXL	£495	£565	£640	£690	£10	£11	£12	£13
M40, IS400, Vega, IS200 APF	£548	£618	£693	£743	£11	£12	£13	£14
M40G, IS200TX, Unica TX, IS400G	£635	£705	£780	£830	£12	£14	£15	£16
IS400 Volume, IS700	£715	£785	£860	£910	£14	£15	£17	£18
IS6000	£735	£805	£880	£930	£14	£15	£17	£18
IS7000	£775	£845	£920	£970	£15	£16	£18	£19
IS8000	£850	£920	£995	£1,045	£16	£18	£19	£20
IS6000 Pro or XP	£895	£965	£1,040	£1,090	£17	£19	£20	£21
IS7000 Pro or XP	£935	£1,005	£1,080	£1,130	£18	£19	£21	£22
IS8000 Pro or XP	£1,010	£1,080	£1,155	£1,205	£19	£21	£22	£23
CO2 Laser up to 35W	£1,100	£1,170	£1,245	£1,295	£21	£23	£24	£25
CO2 Laser above 35W	£1,400	£1,470	£1,545	£1,595	£27	£28	£30	£31
YAG Laser	£1,850	£1,920	£1,995	£2,045	£36	£37	£38	£39

RTB = Return to workshop only - carriage charges included

#### Discount structure

Number of machines **	Discount	Length of cover	Discount
1 to 2	→ -	1 year	→ -
3 to 5	→ 5%	2 years	→ 5%
6 to 8	→ 10%	3 years	→ 10%
9 +	→ 15%	4 years	→ 15%

\*\* at same address

Extended cover must be taken together to qualify for discount

	Example discount structure for M40 Zone 1			
	One year	Two years	Three years	Four years
Normal price	£548	£1,096	£1,644	£2,192
Discounted price	<b>£548</b>	<b>£1,041</b>	<b>£1,480</b>	<b>£1,863</b>
Discount		5%	10%	15%
Cost per year	£548	£521	£493	£466
<b>Total savings</b>		<b>£55</b>	<b>£164</b>	<b>£329</b>

#### When can I take a GravoCare Premier Extended Warranty?

Gravocare Premier Extended Warranty can be taken at any time within the first 12 months after delivery of the equipment or at the end of the extended warranty period.

**Please note:** if cover taken at time of purchase of the new machine payments may be made by monthly Direct Debit or a 5% discount will be applied.

#### What if machine is outside warranty period?

Gravocare Premier can be taken outside warranty period or after break in GravoCare Premier Cover subject to the following:

- the machine is not older than 5 years of age
- machine not having been serviced or repaired by anyone other than an approved Gravograph technician
- machine to be serviced (under GravoCare Fixed Rate Service). This service will be chargeable.
- faulty parts as identified by engineer during the GravoCare Service to be replaced (15% discount on parts, free labour unless exception)
- if authorisation to replace faulty parts is not granted, GravoCare Premier Cover for the machine will be declined.

Gravograph reserve the right not to renew GravoCare Premier Cover at their discretion.

#### The GravoCare Premier Extended Warranty does not apply:

- until payment for extended warranty has been received in full
- for rotary machines: to parts subject to normal wear & tear: e.g. jigs, cutters, depth noses, belts, cutter knobs.
- for laser machines: to lenses, mirrors, filters and laser source natural power loss
- for breakdowns which are not promptly reported to Gravograph's service department
- if the machine has been used for any other purposes than that intended for it
- if repairs have been carried out by a technician not approved by Gravograph
- if the machine has not received an official Gravograph service on an annual basis
- for costs incurred due to breakdown, such as loss of income
- if the machine has been tampered with in any way
- if the machine has been subjected to a flood, fire or accidental damage
- if the machine has not been reasonably looked after
- if the defect arises or is caused by a non approved part, accessory, modification or lubricant
- in the case of an exceptionally dirty machine there will be an option to pay for extra cleaning
- to software, PCs and operating systems